

Chiron Technical Bulletin 2010-2

Microsoft .NET Framework Requirement for IRIS Dialler Configuration Software V2.1.0.8 and later

Background

Chiron has very recently released an updated version of the IRIS Dialler Configuration software at version 2.1.0.8 and this is available to download free of charge on our web site www.chironsc.com.

A few of our customers have reported issues when running this software on some machines and we have identified that this is caused by the version of the Microsoft .Net platform on the particular PC or laptop.

Compatibility Requirements

Please be aware therefore that for correct operation of IRIS Dialler Configuration software version 2.1.0.8 or later, the PC running the software should have installed Microsoft .NET Framework version 2.0 Service Pack 1 or version 3.5 Service Pack 1.

The Microsoft .NET Framework update can be downloaded from:

<http://download.microsoft.com/download/2/0/e/20e90413-712f-438c-988e-fdaa79a8ac3d/dotnetfx35.exe>

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