

IRIS Remote Service App Client

Enhancements and Additions from Version 2.1.3 to Version 2.2.0

Overview

This document details the changes that have been incorporated in a new release of Chiron's IRIS Remote Service App Client software.

Chiron's Remote Service App allows upload and download functionality over IP or a mobile data connection (2G/3G/4G) between an alarm panel and a remote site using the alarm panel manufacturers standard software. This enables the possibility to connect via IP instead of PSTN with the remote site. The system does not require a fixed IP address at the alarm panel and is simple and straightforward without compromising security.

Changes in this Release

1. IRIS Remote Service App Client now supports all Windows OS with one installer.
2. Adds a new virtual Com Port 'IRIS Modem port' on Windows 10 installations, for software that uses a Windows Modem rather than a COM port.
3. Fixed issues seen with Windows 10 Installation where large packets are sent between the panel Upload/download software and the alarm panel.

How to Download

The IRIS Remote Service Client is available for download from our website:

http://www.chironsc.com/downloads_software.html

Please Note: For 32-bit operating systems use the file IRIS Remote Service App x86 and for 64-bit operating systems use the file IRIS Remote Service App x64.

Note: Your PC will require a reboot after installation.

For further information please contact support@chironsc.com

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