

## IRIS Remote Service App Client

### Enhancements and Additions from Version 2.0.12 to Version 2.1.3

#### Overview

This document details the changes that have been incorporated in a new release of Chiron's IRIS Remote Service App Client software.

Chiron's Remote Service App allows upload and download functionality over IP or GPRS between an alarm panel and a remote site using the alarm panel manufacturers standard software. This enables the possibility to connect via IP instead of PSTN with the remote site. The system does not require a fixed IP address at the alarm panel and is simple and straightforward without compromising security.

#### Changes in this Release

This new release of the IRIS Remote Service App Client now supports Windows 10 operating system and is available as a separate download alongside the original version.

Please ensure you download the correct version, which includes 'Win10' within the filename.

**Note: Your PC will require a reboot after installation.**

Note: IRIS Remote Service App version 2.1.3 (Windows 10) does not support Windows XP, Windows Vista, Windows 7, Windows Server 2008R2, and Windows 8. For these versions please continue to use existing version 2.0.13.

#### How to Download

The IRIS Remote Service Client is available for download from our website:

[http://www.chironsc.com/downloads\\_software.html](http://www.chironsc.com/downloads_software.html)

**Please Note:** For 32-bit operating systems use the file IRIS Remote Service App x86 and for 64-bit operating systems use the file IRIS Remote Service App x64.

For further information please contact [support@chironsc.com](mailto:support@chironsc.com)

07/06/2016